

Performance by Design Hardware and Software Catalog



We accept a Purchase Card, 1905m, or PO.

See Pg. 3 for Tungsten orders.

All Desktop and Laptop systems include:

- Inkjet printer with cable
- Backpack
- Wireless Mouse and Pad
- MS Office Home and Student
- 16 GB Flash Drive
- Surge Protector
- Fully Configured with a Lifetime* Warranty
- In person or USPS delivered
- Dedicated Tech Support
- Free Anti-Virus (Updated Annually)

Hardware and Software –

To Order: Call: 866-757-1221, Ext. 1, FAX: 707-657-0341

www.performbydesign.com

Performance by Design Hardware and Software Catalog



“Service-Disabled Veteran-Owned Small Business (SDVOSB)”

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Performance by Design Hardware and Software Catalog

Ordering Process

Tungsten

1. Email us at orders@mlcomputertraining.com a Requesting for Quote (RFQ). Please include the Veteran's, name, address, phone number and specific computer equipment being requested.
2. You will receive a confirmation email from us with your requested quote.
3. Generate the request in Tungsten. The information should include:
 - **ML Computer Training**
 - **1419 Monte Vista Ave**
 - **Turlock, CA 95382**
 - **Facility Code: 35007005**
 - **Tax ID: 559472869**
4. Once the request is in Tungsten, we will get the notification from them to proceed.
5. Orders will be delivered to the Veteran's location within 10 business days.
6. Once the Veteran has received their computer equipment, you will receive an invoice requesting payment. You can then go back into Tungsten to approve the invoice.

Purchase Card or PO

1. Email us at sales@performbydesign.com a Requesting for Quote (RFQ). Please include the Veteran's, name, address, phone number and specific computer equipment being requested.
2. You will receive a confirmation email from us with your requested quote.
3. If the quote looks good just reply to the email "Approved" and we will proceed.
4. Orders will be delivered to the Veteran's location within 10 business days.
5. Once the Veteran has received their computer equipment you will receive an invoice requesting payment. If the equipment is hand delivered to the veteran you will also receive the 28-1905m, Section C (Receipt of Supplies) for your records.



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Case Manager Selection Guide

Standard Laptops – meant for the college student enrolled in programs such as Business, Nursing, etc.

Advanced Laptops – meant for the college student that required extra computing power such as Computer Science, Computer Information Systems, Architecture, etc. These systems have a more powerful processor, more RAM, and larger hard drive.

Computer Types:

- 15" laptops – These systems are more portable. They are designed for students who will be taking their computer back and forth to school
- 17" laptops – These systems are less portable. They can be taken back and forth to school but are heavier and less desirable as a mobile device
- Desktop computer – These systems are not portable at all. They are designed for permanent home or office use.
- All-In-One computers – These, like desktops are not portable at all. They are designed for permanent home or office use where there is not a lot of desk space.
- Apple computer products – Due to the cost of most Apple products they may not be suitable for most applications. The most suitable fit for Apple computers are for students in graphic design, film, or music.

Standard System – A "Standard" System consists of the following:

- Windows 10, 64-bit, i5-2. + GHz, 6 GB RAM, 256GB Solid State Drive
- Printer Wireless 4-in-1 Color Inkjet w/ cable
- MS Office Home and Student (H/S)
- Surge Protector
- Flash Drive 16 GB
- External Mouse/Pad
- Backpack
- Norton Internet Security
- Configuration and Testing Assembled, software loaded, and fully configured per client specifications
- Telephone Tech Support (Included for the full warranty period)
- Delivery to the veteran's home, setup, and orientation

Advanced System – An “Advanced” System consists of the following:

- Windows 10, 64-bit, i7-2. + GHz, 8 GB RAM, 256GB Solid State Drive
- Printer Wireless 4-n-1 Color Inkjet w/ cable
- MS Office Home and Student (H/S)
- Surge Protector
- Flash Drive 16 GB
- External Mouse/Pad
- Backpack
- Norton Internet Security
- Configuration and Testing Assembled, software loaded, and fully configured per client specifications
- Telephone Tech Support (Included for the full warranty period)
- Delivery to the veteran's home, setup, and orientation

Premium System – A “Premium” System consists of the following:

- Windows 10, 64-bit, i7-2. + GHz, 16 GB RAM, 512GB Solid State Drive
- 2 GB Dedicated Graphics Card
- Printer Wireless 4-n-1 Color Inkjet w/ cable
- MS Office Home and Student (H/S)
- Surge Protector
- Flash Drive 16 GB
- External Mouse/Pad
- Backpack
- Norton Internet Security
- Configuration and Testing Assembled, software loaded, and fully configured per client specifications
- Telephone Tech Support (Included for the full warranty period)
- Delivery to the veteran's home, setup, and orientation



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Performance by Design Service Agreement and Warranty

Performance by Design LLC is a Certified Service-Disabled Veteran-Owned Small Business (SDVOSB) that provides a variety of computer hardware and software packages to our veteran community via the Veterans Administrations Chapter 31, Independent Living, and Visually impaired programs. We are committed to providing the best products and services to our veterans to help ensure their success on their personal journey.

What we provide:

- **Lifetime*** service and support on all computer (Laptop and Desktop) hardware/software. (100% Parts & Labor, No Deductible)
- Accidental damage/spill service and/or replacement for up to 90 days after purchase (No Questions asked)
- In-home delivery and setup
- Fully configured system along with the latest software updates
- Delivery commitment is two (2) weeks or less
- Only new computer systems (Never refurbished)
- **Lifetime*** Anti-virus protection
- **Lifetime*** and unlimited one-on-one technical support, over the phone, and remote management
- Two-day shipping on in-house repairs at no cost
- More than 20 years' experience in computers and the Vocational Rehabilitation field

What is not covered:

- Drop damage, abuse, or spills after 90 days
- Theft or loss
- Damages caused by power surges and spikes

* What do we mean by Lifetime?

- Parts and service warranty applies to all new laptop/desktop computers purchased on or after 11/01/2016.
- Duration of a veteran's VA Vocational Rehabilitation program

* What if for some reason the Veteran is unable to finish the program?

- Note: If the veteran leaves the program the computer is warranted by Performance by Design up to two years from the date of delivery



Performance by Design

Hardware and Software –

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15" LAPTOP COMPUTERS

| 15.6" Laptop – Standard | |
|--------------------------------|------------------------|
| Hardware/Software | |
| Basic Tutorial | With home setup only |
| In-home setup-add | |
| Manufacturer | Lenovo, HP, ASUS, Dell |
| Operating System | Windows 10, 64-bit |
| Processor | Intel i5, 2.3 GHz |
| RAM Memory | 6 GB |
| Solid State Drive | 256GB |



Accessories Included

| | |
|---------------------------------|-------------------------------|
| Inkjet Color All-In-One w/cable | 16 GB Flash Drive |
| Backpack | Surge Protector |
| Wireless Mouse / Pad | Lifetime Warranty |
| MS Office H/S | Antivirus Software (Lifetime) |

| 15.6" Laptop – Advanced | |
|--------------------------------|------------------------|
| Hardware/Software | |
| Basic Tutorial | With home setup only |
| In-home setup-add | |
| Manufacturer | Lenovo, HP, ASUS, Dell |
| Operating System | Windows 10, 64-bit |
| Processor | Intel i7, 2.2 GHz |
| RAM Memory | 8 GB |
| Solid State Drive | 256 GB |



Accessories Included

| | |
|---------------------------------|-------------------------------|
| Inkjet Color All-In-One w/cable | 16 GB Flash Drive |
| Backpack | Surge Protector |
| Wireless Mouse / Pad | Lifetime Warranty |
| MS Office H/S | Antivirus Software (Lifetime) |

| 15.6" Laptop – Premium | |
|-------------------------------|------------------------|
| Hardware/Software | |
| Basic Tutorial | With home setup only |
| In-home setup-add | |
| Manufacturer | HP, Dell, ASUS, Lenovo |
| Operating System | Windows 10, 64-bit |
| Processor | Intel i7, 2.2 GHz |
| RAM Memory | 16 GB |
| Solid State Drive | 500 GB |
| Dedicated Video | 2 GB + |



Accessories Included

| | |
|---------------------------------|-------------------------------|
| Inkjet Color All-In-One w/cable | 16 GB Flash Drive |
| Backpack | Surge Protector |
| Wireless Mouse / Pad | Lifetime Warranty |
| MS Office H/S | Antivirus Software (Lifetime) |



Performance by Design

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17" LAPTOP COMPUTERS

| 17.3" Laptop – Standard | |
|--------------------------------|------------------------|
| Hardware/Software | |
| Basic Tutorial | With home setup only |
| In-home setup-add | |
| Manufacturer | Lenovo, Dell, HP, ASUS |
| Operating System | Windows 10, 64-bit |
| Processor | Intel i5, 2.3 |
| RAM Memory | 6 GB |
| Solid State Drive | 256GB |



Accessories Included

| | |
|---------------------------------|-------------------------------|
| Inkjet Color All-In-One w/cable | 16 GB Flash Drive |
| Backpack | Surge Protector |
| Wireless Mouse / Pad | Lifetime Warranty |
| MS Office H/S | Antivirus Software (Lifetime) |

| 17.3" Laptop – Advanced | |
|--------------------------------|------------------------|
| Hardware/Software | |
| Basic Tutorial | With home setup only |
| In-home setup-add | |
| Manufacturer | HP, Dell, Lenovo, ASUS |
| Operating System | Windows 10, 64-bit |
| Processor | Intel i7, 2.2 |
| RAM Memory | 8 GB |
| Solid State Drive | 256GB |



Accessories Included

| | |
|---------------------------------|-------------------------------|
| Inkjet Color All-In-One w/cable | 16 GB Flash Drive |
| Backpack | Surge Protector |
| Wireless Mouse / Pad | Lifetime Warranty |
| MS Office H/S | Antivirus Software (Lifetime) |

| 17.3" Laptop – Premium | |
|-------------------------------|------------------------|
| Hardware/Software | |
| Basic Tutorial | With home setup only |
| In-home setup-add | |
| Manufacturer | ASUS, Lenovo, Dell, HP |
| Operating System | Windows 10, 64-bit |
| Processor | Intel i7, 2.1+ |
| RAM Memory | 16 GB |
| Solid State Drive | 500 GB |
| Dedicated Video | 2 GB + |



Accessories Included

| | |
|---------------------------------|-------------------------------|
| Inkjet Color All-In-One w/cable | 16 GB Flash Drive |
| Backpack | Surge Protector |
| Wireless Mouse / Pad | Lifetime Warranty |
| MS Office H/S | Antivirus Software (Lifetime) |



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DESKTOP COMPUTERS

| Standard 23" Desktop | |
|-----------------------------|----------------------|
| Hardware/Software | |
| Basic Tutorial | With home setup only |
| In-home setup-add | |
| Manufacturer | Lenovo, HP, Dell |
| Operating System | Windows 10, 64-bit |
| Processor | Intel i5, 3.2 GHz |
| RAM Memory | 6 GB |
| Hard Drive | 1 TB |



Accessories Included

- | | |
|---------------------------------|-------------------------------|
| Inkjet Color All-In-One w/cable | 16 GB Flash Drive |
| Mouse/Pad | Surge Protector |
| Keyboard | Lifetime Warranty |
| MS Office H/S | Antivirus Software (Lifetime) |

| Advanced 23" Desktop | |
|-----------------------------|----------------------|
| Hardware/Software | |
| Basic Tutorial | With home setup only |
| In-home setup-add | |
| Manufacturer | Lenovo, HP, Dell |
| Operating System | Windows 10, 64-bit |
| Processor | Intel i7, 3.4 GHz |
| RAM Memory | 8 GB |
| Hard Drive | 1 TB |



Accessories Included

- | | |
|---------------------------------|-------------------------------|
| Inkjet Color All-In-One w/cable | 16 GB Flash Drive |
| Mouse/Pad | Surge Protector |
| Keyboard | Lifetime Warranty |
| MS Office H/S | Antivirus Software (Lifetime) |

| Premium 23" Desktop | |
|----------------------------|----------------------|
| Hardware/Software | |
| Basic Tutorial | With home setup only |
| In-home setup-add | |
| Manufacturer | Lenovo, HP, Dell |
| Operating System | Windows 10, 64-bit |
| Processor | Intel i7, 3.4 GHz |
| RAM Memory | 16 GB |
| Hard Drive | 1 TB |
| Dedicated Video | 2 GB + |



Accessories Included

- | | |
|---------------------------------|-------------------------------|
| Inkjet Color All-In-One w/cable | 16 GB Flash Drive |
| Mouse/Pad | Surge Protector |
| Keyboard | Lifetime Warranty |
| MS Office H/S | Antivirus Software (Lifetime) |



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ALL-IN-ONE DESKTOP COMPUTERS

| 20" All-In-One | |
|--------------------------|------------------------|
| Hardware/Software | |
| Basic Tutorial | With home setup only |
| In-home setup-add | |
| Manufacturer | Lenovo, Asus, HP, Dell |
| Operating System | Windows 10, 64-bit |
| Processor | Intel Core i5, 3.3 GHz |
| RAM Memory | 6 GB |
| Hard Drive | 1 TB |



Accessories Included

Inkjet Color All-In-One w/cable
Wireless Mouse/Pad
MS Office H/S

16 GB Flash Drive
Surge Protector
Lifetime Warranty
Norton Antivirus Software
(Lifetime)

| 23" All-In-One | |
|--------------------------|------------------------|
| Hardware/Software | |
| Basic Tutorial | With home setup only |
| In-home setup-add | |
| Manufacturer | Lenovo, Asus, HP, Dell |
| Operating System | Windows 10, 64-bit |
| Processor | Intel Core i7, 3.1 GHz |
| RAM Memory | 8 GB |
| Hard Drive | 1 TB |



Accessories Included

Inkjet Color All-In-One w/cable
Wireless Mouse/Pad
MS Office H/S

16 GB Flash Drive
Surge Protector
Lifetime Warranty
Norton Antivirus Software
(Lifetime)



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APPLE SYSTEMS

| MacBook Pro 13.3" | |
|--------------------------|----------------------|
| Hardware/Software | |
| Basic Tutorial | With home setup only |
| In-home setup-add | |
| 3-Yr AppleCare | |
| Manufacturer | Apple |
| Operating System | Mac OS X |
| Processor | Apple M1, 2.8GHz |
| RAM Memory | 8 GB |
| Solid State Drive | 256GB |



Accessories Included

| | |
|---------------------------------|-------------------|
| Inkjet Color All-In-One w/cable | 16 GB Flash Drive |
| Backpack | Surge Protector |
| Wireless Mouse/Pad | Lifetime Warranty |
| | MS Office H/S |

| MacBook Pro 16" | |
|--------------------------|----------------------|
| Hardware/Software | |
| Basic Tutorial | With home setup only |
| In-home setup-add | |
| 3-Yr AppleCare | Not Available |
| Manufacturer | Apple |
| Operating System | Mac OS X |
| Processor | Apple M1, 2.6 GHz |
| RAM Memory | 16 GB |
| Solid State Drive | 512 GB |



Accessories Included

| | |
|---------------------------------|-------------------|
| Inkjet Color All-In-One w/cable | 16 GB Flash Drive |
| Backpack | Surge Protector |
| Wireless Mouse/Pad | Lifetime Warranty |
| | MS Office H/S |

| iMac 21.5" | |
|--------------------------|----------------------|
| Hardware/Software | |
| Basic Tutorial | With home setup only |
| In-home setup-add | |
| 3-Yr AppleCare | |
| Manufacturer | Apple |
| Operating System | Mac OS X |
| Processor | Apple M1, 2.3 GHz |
| RAM Memory | 8 GB |
| Hard Drive | 256GB SSD |



Accessories Included

| | |
|---------------------------------|-------------------|
| Inkjet Color All-In-One w/cable | 16 GB Flash Drive |
| USB Keyboard | Surge Protector |
| Wireless Mouse/Pad | Lifetime Warranty |
| | MS Office H/S |



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MOBILE DEVICES

| 64 GB iPad Mini w/Wi-Fi | |
|--------------------------------|----------------------|
| Hardware/Software | |
| Basic Tutorial | With home setup only |
| Cellular Version | |
| Manufacturer | Apple |
| Screen Size | 7.9" Retina Display |
| Operating System | Apple iOS 10 |
| Processor | A8 chip 64-bit |
| Wi-Fi | 802.11a/b/g/n/ac |



Accessories Included

Smart Cover Power Adapter
Lifetime Warranty

| 128 GB iPad w/Wi-Fi | |
|----------------------------|----------------------|
| Hardware/Software | |
| Basic Tutorial | With home setup only |
| Cellular Version | |
| Manufacturer | Apple |
| Screen Size | 9.7" Retina Display |
| Operating System | Apple iOS 10 |
| Processor | A9 chip 64-bit |
| Wi-Fi | 802.11a/b/g/n/ac |



Accessories Included

Smart Cover Power Adapter
Lifetime Warranty

| 256 GB iPad Pro w/Wi-Fi | |
|--------------------------------|----------------------|
| Hardware/Software | |
| Basic Tutorial | With home setup only |
| Cellular Version | |
| Manufacturer | Apple |
| Screen Size | 11" Retina Display |
| Operating System | Apple iOS 10 |
| Processor | A10x chip 64-bit |
| Wi-Fi | 802.11a/b/g/n/ac |



Accessories Included

Smart Keyboard Power Adapter
Lifetime Warranty Apple Pencil



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MOBILE DEVICES, CONT

| 128 GB Surface Pro 7 w/Wi-Fi | |
|-------------------------------------|----------------------|
| Hardware/Software | |
| Basic Tutorial | With home setup only |
| In-home setup-add | |
| Cellular Version | Not Available |
| Manufacturer | Microsoft |
| Screen Size | 12.3" HD Touchscreen |
| Operating System | Windows 10 Pro |
| Processor | Intel i5 |
| RAM | 8 GB |
| Flash Drive | 128 GB |
| Wi-Fi | 802.11a/b/g/n |
| | |



Accessories Included

Charger
 Type Cover
 Lifetime Warranty
 MS Office H/S
 Norton Antivirus Software (Lifetime)



Performance by Design

Hardware and Software –
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WIRELESS PRINTERS

| OfficeJet All-In-One Color Printer | |
|--|----------------------|
| Hardware Only | |
| Basic Tutorial | With home setup only |
| In-home setup-add | N/A |
| Manufacturer | HP |
| <ul style="list-style-type: none"> •4-in-1: print, scan, copy, fax •Prints 10 ppm black, 7 ppm color •Built-in wireless 802.11b/g/n •Automatic (two-sided printing) •250-sheet input tray •10.2"H x 18.7"W x 17.7"D, 18.2 lbs. | |



Accessories Included

- | | |
|----------------------|-------------------|
| USB Cable | Black Cartridge |
| RJ-45 Ethernet Cable | Magenta Cartridge |
| E-Manual | Yellow Cartridge |
| | Cyan Cartridge |

| LaserJet B&W Printer | |
|--|----------------------|
| Hardware Only | |
| Basic Tutorial | With home setup only |
| In-home setup-add | N/A |
| Manufacturer | HP |
| <ul style="list-style-type: none"> •Prints up to 19 ppm (mfr. specs) •Network - 802.11 b/g wireless networking •Up to 600 x 600 x 2 dpi •150-sheet paper tray •Install in a flash-no CD required •7.64"H x 13.66"W x 8.82"D, 11.6 lbs. | |



Accessories Included

- | | |
|-----------|-----------------------|
| USB Cable | Black Toner Cartridge |
| E-Manual | 2-Year Warranty |

| LaserJet All-In-One B&W Printer | |
|--|----------------------|
| Hardware Only | |
| Basic Tutorial | With home setup only |
| In-home setup-add | N/A |
| Manufacturer | HP |
| <ul style="list-style-type: none"> •4-in-1: print, copy, scan, fax •Prints 21 ppm •Network ready Built-in wireless 802.11b/g/n •35-sheet input tray | |



Accessories Included

- | | |
|-----------|-----------------------|
| USB Cable | Black Toner Cartridge |
| E-Manual | 2-Year Warranty |



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Hardware and Software –

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PRINTER INK/TONER

| OfficeJet All-In-One Color Ink | |
|--------------------------------|----------------------|
| Hardware Only | |
| Basic Tutorial | With home setup only |
| In-home install-add | N/A |
| Manufacturer | HP |



Cartridges Included

Yellow

Black

Cyan

Magenta

| LaserJet B&W Toner | |
|---------------------|----------------------|
| Hardware Only | |
| Basic Tutorial | With home setup only |
| In-home install-add | N/A |
| Manufacturer | HP |



Cartridge Included

Black

| LaserJet All-In-One B&W Toner | |
|-------------------------------|----------------------|
| Hardware Only | |
| Basic Tutorial | With home setup only |
| In-home install-add | N/A |
| Manufacturer | HP |



Cartridge Included

Black



Office Home and Student
(Keycard or Download)

Pricing

Software Only

Remote setup

Includes:

Manufacturer

* **Word**

* **Excel**

* **PowerPoint**

* **OneNote**

Included

Program & Key

Microsoft



(Windows Only)

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OFFICE SOFTWARE

Office Home and Business

Pricing

Software Only

Remote setup

Includes:

Manufacturer

* **Word**

* **Excel**

* **PowerPoint**

* **OneNote**

* **Outlook**

Included

Program & Key

Microsoft



(Windows Only)

Office Professional Opt. 3

Pricing

Software Only

Remote setup

Includes:

Manufacturer

* **Word**

* **Excel**

* **PowerPoint**

* **OneNote**

* **Outlook**

* **Publisher**

* **Access**

Included

Program & Key

Microsoft



(Windows Only)

Office Home and Student for Mac

Pricing

Software Only

Remote setup

Includes:

Manufacturer

* **Word**

* **Excel**

* **PowerPoint**

Included

Program & Key

Microsoft



Office Home and Business for Mac

Pricing

Software Only

Remote setup

Includes:

Manufacturer

* **Word**

* **Excel**

* **PowerPoint**

* **Outlook**

Included

Program & Key

Microsoft



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Norton Security Deluxe

Pricing

Software Only

Remote setup

Includes:

Manufacturer

5 PCs

Included

Program & Key

Symantec



(Windows Only)

ANTIVIRUS SOFTWARE

McAfee Total Protection

Pricing

Software Only

Remote setup

Includes:

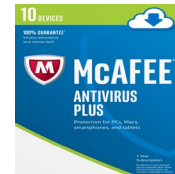
Manufacturer

5 PCs

Included

Program & Key

McAfee



(Windows Only)

Kaspersky Internet Security

Pricing

Software Only

Remote setup

Includes:

Manufacturer

5 PCs

Included

Program & Key

Kaspersky



(Windows Only)



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ADAPTIVE SOFTWARE

Dragon Naturally Speaking Premium

Pricing

Software Only

Remote setup

Includes:

Manufacturer

*** Support for
Microsoft Word,
Microsoft Outlook,
Internet Explorer,
Firefox**

*** Includes Headset**

Included

Program, Key, Headset

Nuance



Windows Only

ZoomText. 1,0.1 Screen Magnifier/Reader

Pricing

Software Only

Remote setup

Includes:

Manufacturer

Included

Program & Key

Ai Squared



Windows Only

Jaws for Windows: Screen Reading Software

Pricing

Software Only

Remote setup

Includes:

Manufacturer

Included

Program & Key

Freedom Scientific



Windows Only



19" Widescreen

Pricing
Monitor Only

Manufacturers

ViewSonic
Samsung
ASUS



23" Widescreen

Pricing
Monitor Only

Manufacturers

ViewSonic
Samsung
ASUS



Performance by Design

Hardware and Software –

To Order: Call: 866-757-1221, Ext. 1, FAX: 707-657-0341

FLAT SCREEN MONITORS

21 Widescreen

Pricing
Monitor Only

Manufacturers

ViewSonic
Samsung
ASUS



24" Widescreen

Pricing
Monitor Only

Manufacturers

ViewSonic
Samsung
ASUS





Wireless Ergonomic Keyboard

Pricing

Keyboard Only

Manufacturers

Microsoft

Logitech



Performance by Design

Hardware and Software –

To Order: Call: 866-757-1221, Ext. 1, FAX: 707-657-0341

KEYBOARDS/MICE

Wireless Standard Keyboard

Pricing

Keyboard Only

Manufacturers

Microsoft

Logitech



Low Vision Keyboard

Pricing

Keyboard Only



Wireless Mouse

Pricing

Mouse Only

Manufacturers

Microsoft

Logitech



Wireless Keyboard/Mouse

Pricing

Keyboard/Mouse Only

Manufacturers

Microsoft

Logitech





Performance by Design

Hardware and Software –

To Order: Call: 866-757-1221, Ext. 1, FAX: 707-657-0341

ACCESSORIES

Cables

VGA

DVI Cable

USB

Ethernet (15ft)

Printer Cable

Microphone

Headphones

Wired

USB

Wireless

Performance by Design

Hardware and Software –

To Order: Call: 866-757-1221, Ext. 1, FAX: 707-657-0341

Troubleshooting & Maintenance

(Non-Warranty)



Telephone/Remote
Access Diagnostics

In-Home
Diagnostics

Repair + Parts

Brands Sold

ASUS



lenovo

TOSHIBA



How the Competition Stacks Up

| With Every Computer Sale | Performance by Design | Retail Store | Online Store |
|--|-----------------------|--------------|--------------|
| All-in-One Printer | Included | Extra | Extra |
| Backpack (Laptop Only) | Included | Extra | Extra |
| External Mouse/Pad | Included | Extra | Extra |
| MS Office Home and Student | Included | Extra | Extra |
| 8 GB Flash Drive | Included | Extra | Extra |
| Surge Protector | Included | Extra | Extra |
| Lifetime* Warranty | Included | N/A | N/A |
| Lifetime* Norton Internet Security (PC Only) | Included | Extra | Extra |
| Pre-sales evaluation | Included | Extra | N/A |
| Pre-delivery configuration | Included | Extra | N/A |
| In-home Delivery | Included | Extra | Extra |
| Veteran Orientation | Included | N/A | N/A |
| Tech Support (Live Person) | Included | Extra | Extra |
| System Setup | Yes | No | No |
| Certified SDVOSB | Yes | No | No |
| Personal Service | Yes | No | No |



Notes